

Property		
Address	The Banc, 261-263 West Green Road, Tottenham, London, N15 3BH	
Telephone	Fax	Area SA - St. Ann's

Worksheet			
Source			
Name	Mr Noe Dadon		
Address	[REDACTED]		
Home Tel	Work Tel	Mobile	
Fax	Email	[REDACTED]	
Department	NOIS - Enforcement Response	Date Recd	29/07/2014 Time 09:18
Application	CPEH - Complaints - EH	Method	WS - Website
Task Group	NNOS - Noise	Recd By	GXN - George Nicolaou
Task	NC09 - Music and Voices	Source Type	AA01 - Member of the Public
Details	Loud music / voices and also noise from customers in the immediate vicinity causing noise		
Message	On 27/10/17 - Comp said customers queing to enter - Causing chat noise and cars idiling/revving & music		
Officer	AANT - Enforcement Response	Target	Actual
Time Taken		First Response	29/07/2014 10:18 18/08/2014 15:36
Next Task	9002 - Completion	Completed	30/06/2017 09:18
Due	30/06/2017	Allocated	18/08/2014 Outcome

References
No references set up.

Complaints		
Subject Details		
Title	Initials	Telephone
First Name		Fax
Family Name		Email
Section		
Offence	Statute	
Purchase Date	Purchase Time	
OFT (Product)		FSA Type
OFT (Condition)		

Previous Complaints (Last 10 not including this one)					
Reference	Received	Details	Status	Outcome	Officer
WK/000403596	15/02/2018	Me and my friends went to Banc and we all had chicke	Comp	FC06	ASK
WK/000403602	14/02/2018	On Tuesday evening (12/02/18), the effects of the food	Comp	FC06	ASK
WK/000364398	16/09/2016	Application for a Minor Variation of a Premises Licenc	Comp	FC07	FXE
WK/000343645	22/01/2016		Comp	FC07	RSJ
WK/000329541	13/08/2015	Loud music, banging walls, doors and sitting on wall c	Comp	DM04	AANT
WK/000327533	18/07/2015	Loud music & voices from rear of property	Comp	DM04	AANT
WK/000310615	06/02/2015	Please note I have received a complaint from Michelle	Comp	FC01	FXE
WK/000309706	29/01/2015	restaurant poured a large quantity of cooking oil down	Comp	NA04	JZF
WK/000309942	28/01/2015	Already being dealt with by Felicia Ekemezuma who ha	Comp	FC06	FXE
WK/000307960	08/01/2015	Proactive visit re smoking shelter	Comp	DN08	AANT

Multiple Sources

Date Recd 29/07/2014 Time 09:18 Method WS - Website
 Recorded By GXN - George Nicolaou Source Type AA01 - Member of the Public
 Source Mr Noe Dadon, [REDACTED]
 Notes 'The Banc', 261-263 W Green Rd, N15 3BH. Every evening after 10pm the noise is unacceptable: people shouting loud from the terrace and from the road, cars coming and going at high speed. This is affecting not only us but our Neighbours too.
 Outcome Not on Now- Response Sent Completed Date / Time 18/08/2014 15:34

Date Recd 03/11/2014 Time 13:46 Method WS - Website
 Recorded By GXN - George Nicolaou Source Type AA01 - Member of the Public
 Source Mr Noe Dadon, [REDACTED]
 Notes ID: HC-232442 really too noisy because of their customers, every night, every day of the week we hear people screaming just in front of their secondary door in Clinton Road.
 Outcome Not on Now- Response Sent Completed Date / Time 05/11/2014 12:51

Date Recd 23/04/2015 Time 15:53 Method WS - Website
 Recorded By DCP - Derek Pearce Source Type AA01 - Member of the Public
 Source Councillor Barbara Blake, Members Room, River Park House, 225 High Road, Wood Green, London, N22 8HQ
 Notes
 Outcome Not on Now- Response Sent Completed Date / Time 23/04/2015 15:53

Date Recd 09/11/2015 Time 09:28 Method WS - Website
 Recorded By DCP - Derek Pearce Source Type AA01 - Member of the Public
 Source Ms Elsie Grace, [REDACTED]
 Notes From Sathia Pzzi (Met Housing Trust) 020 3535 4700
 Outcome Not on Now- Response Sent Completed Date / Time 09/11/2015 09:28

Date Recd 23/01/2017 Time 16:08 Method WS - Website
 Recorded By DCP - Derek Pearce Source Type AA01 - Member of the Public
 Source Ms Phoebe Ekwegh, [REDACTED]
 Notes Noise at night from customers of the Banc
 Outcome Not on Now- Response Sent Completed Date / Time 23/01/2017 16:08

Date Recd 22/07/2017 Time 21:23 Method WS - Website
 Recorded By LXT - Lamin Tamba Source Type AA01 - Member of the Public
 Source Mr Claire Skinner, [REDACTED]
 Notes Music
 Outcome Nuisance not Established Completed Date / Time 23/07/2017

Date Recd 27/10/2017 Time 22:01 Method CC - Call Centre
 Recorded By GYR - George Roberts Source Type AA01 - Member of the Public
 Source Ms Polly Thrasivoulou, [REDACTED]
 Notes Customers queuing to enter - Causing chat noise and cars idling/revving & music
 Outcome No Visit No Response Compla. Completed Date / Time 28/10/2017 21:01

Date Recd 27/10/2017 Time 22:33 Method CC - Call Centre
 Recorded By GYR - George Roberts Source Type AA01 - Member of the Public
 Source Mr Claire Skinner, [REDACTED]
 Notes Customers queuing to enter - Causing chat noise and cars idling/revving & music
 Outcome No Visit - Noise Stopped Completed Date / Time 28/10/2017 21:04